This Matrix has been developed to assist in understanding the Transition of Services from CALNET I to CALNET 2.

- Column 1 is titled State or Local and indicates the type of entity participating in Transition
- Column 2 lists the Services being Transitioned to MSA 1 and 2
- Column 3 identifies the Transition Types : Type 1= Billing/Rate Conversion Only
  Type 2= Physical Carrier "Billing-like"
  Type 3= Physical Carrier Conversion/ Billing Change
- Column 4 Phase identifies the actual phase in which a Local Agency would participate based upon the date the ATO is signed.
  Phase 1= State Transition Only (4/28-5/28)
  Phase 2= Local Agencies (5/28/-6/28)Based upon ATO signature date
  Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
  Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date
- Column 5 ATO Cut-Off Date identifies the latest date an ATO can be signed to meet the Phase indicated in Column 4. For example in order to participate in Phase 2, the ATO must be executed by 4/13/07
- Column 6 Transition Start Date is when the actual transition activities are targeted to begin
- Column 7 Transition End Date is when the actual transition activities are targeted to end
- Column 8 Customer Activities indicate the activities required by the State or Local Agency

Please Note: Transition Types Type 1= Billing/Rate Conversion Only   Phases: Phase 1= State Transition Only (4/28-5/28)
Type 2= Physical Carrier "Billing-like"   Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
Type 3= Physical Carrier Conversion/ Billing Change   Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
                                                                  Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) LOCAL (L)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S	**Business Access Line**	1	1	Not Applicable	4/28	5/28	
L	**MSA 1**	1	2	4/13/07	5/28	6/28	➢ Inventory validation with AT&T
L		1	3	5/18/07	6/28	7/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	4	6/15/07	7/28	8/28	
S	**Central Office Exchange Basic Service**	1	1	Not Applicable	4/28	5/28	
L	**(CENTREX)**	1	2	4/13/07	5/28	6/28	➢ Inventory validation with AT&T
L	**MSA 1**	1	3	5/18/07	6/28	7/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	4	6/15/07	7/28	8/28	
S	**Central Office Trunk Services**	1	1	Not Applicable	4/28	5/28	
L	*(SuperTrunk/PBX/DID)*	1	2	4/13/07	5/28	6/28	➢ Inventory validation with AT&T
L	**MSA 1**	1	3	5/18/07	6/28	7/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	4	6/15/07	7/28	8/28	
S	**Locally Based Automatic Call**	1	1	Not Applicable	4/28	5/28	
L	**Distribution (ACD)**	1	2	4/13/07	5/28	6/28	➢ Inventory validation with AT&T
L	**MSA 1**	1	3	5/18/07	6/28	7/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	4	6/15/07	7/28	8/28	
S	**Interactive Voice Response (IVR) OR**	1	1	Not Applicable	4/28	5/28	
L	**Specialized Call Routing (SCR)**	1	2	4/13/07	5/28	6/28	➢ Inventory Validation with AT&T
L	**MSA 1**	1	3	5/18/07	6/28	7/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	4	6/15/07	7/28	8/28	
S	**Computer Telephone Integration (CTI)** *Compucall* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools

Please Note: Transition Types Type 1= Billing/Rate Conversion Only   Phases: Phase 1= State Transition Only (4/28-5/28)
Type 2= Physical Carrier "Billing-like"   Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
Type 3= Physical Carrier Conversion/ Billing Change   Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) AGENCY (A)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S	**Voice Mail Services** *Available Option w/CII Exchange Svc* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools
L		1	2	4/13/07	5/28	6/28	
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**Data Transmission Services** *Analog Service, Carrier DS0 (ADN),Carrier DS1 (Hicap/T1),Carrier DS3* **MSA 1**	1 or 3	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools
L		1 or 3	2	4/13/07	5/28	6/28	
L		1 or 3	3	5/18/07	6/28	7/28	
L		1 or 3	4	6/15/07	7/28	8/28	
S	**Gigabit Ethernet Metropolitan Area Network (MAN)** *Gigaman, MON, Opt-E-Man, CSME, EPLS-WAN, ESS-MAN* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools
L		1	2	4/13/07	5/28	6/28	
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**Synchronous Optical Network (SONET)** *Point-Point SONET, Ethernet-over SONET, SONET Ring ICB* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools
L		1	2	4/13/07	5/28	6/28	
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**ISDN (BRI)** **ISDN (PRI)** *PBX/DID* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T ➢ Training- Contract/Ordering/Billing/Tools
L		1	2	4/13/07	5/28	6/28	
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	

Please Note: Transition Types Type 1= Billing/Rate Conversion Only
Type 2= Physical Carrier "Billing-like"
Type 3= Physical Carrier Conversion/ Billing Change

Phases: Phase 1= State Transition Only (4/28-5/28)
Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) AGENCY (A)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S	**Switched 56/Switched Digital Services (SDS) MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**Frame Relay & ATM** *Managed or Non-Managed* **MSA 1**	1 or 3	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1 or 3	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1 or 3	3	5/18/07	6/28	7/28	
L		1 or 3	4	6/15/07	7/28	8/28	
S	**Internet -**(*Frame or Opt-E-Man*) **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**DSL -**Agency Hosted (DSL) **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	
S	**DSL- DSL Virtual Private Network** *(AVPN, Network Based Firewall, ANIRA)* **MSA 1**	1 or 3	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1 or 3	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1 or 3	3	5/18/07	6/28	7/28	
L		1 or 3	4	6/15/07	7/28	8/28	
S	**IntraLata Calling (Local Usage)** *(Included on C2 Exchange Services)* **MSA 1**	1	1	Not Applicable	4/28	5/28	➢ Inventory Validation with AT&T
L		1	2	4/13/07	5/28	6/28	➢ Training- Contract/Ordering/Billing/Tools
L		1	3	5/18/07	6/28	7/28	
L		1	4	6/15/07	7/28	8/28	

Please Note: Transition Types Type 1= Billing/Rate Conversion Only
Type 2= Physical Carrier "Billing-like"
Type 3= Physical Carrier Conversion/ Billing Change

Phases: Phase 1= State Transition Only (4/28-5/28)
Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) AGENCY (A)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S	**Building Wiring Services** *(Automatic Service Coverage on C2 Services)*	1 or 3	1	Not Applicable	4/28	5/28	
L	**MSA 1**	1 or 3	2	4/13/07	5/28	6/28	
L	**Jacks/Wiring**	1 or 3	3	5/18/07	6/28	7/28	➤ Inventory Validation with AT&T
L	*Inside Wire Repair Plan(Voice and/or Data)(If subscribed to)* Continued Below	1 or 3	4	6/15/07	7/28	8/28	➤ Training- Contract/Ordering/Billing/Tools
S		2	1	Not Applicable	4/28	5/28	➤ Inventory Validation with AT&T
L		2	2	4/13/07	5/28	6/28	➤ Coordination w AT&T
L	**Long Distance- Outbound Switched Services** **MSA 2**	2	3	5/18/07	6/28	7/28	➤ Design Considerations
L		2	4	6/15/07	7/28	8/28	➤ Training- Order/Process/Contract/Billing/Tool/Technical ➤ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Long Distance- Dedicated Outbound** **MSA 2**	3	N/A	N/A	6/15	8/28	➤ Inventory Validation with AT&T ➤ Coordination w AT&T ➤ Design Considerations ➤ Training- Order/Process/Contract/Billing/Tool/Technical ➤ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Automatic Call Distributor (ACD)** **MSA 2**	3	N/A	N/A	6/15	8/28	➤ Inventory Validation with AT&T ➤ Coordination w AT&T ➤ Design Considerations ➤ Training- Order/Process/Contract/Billing/Tool/Technical ➤ Issue Disconnect Order To Verizon Upon Notification From AT&T

Please Note: Transition Types Type 1= Billing/Rate Conversion Only
Type 2= Physical Carrier "Billing-like"
Type 3= Physical Carrier Conversion/ Billing Change

Phases: Phase 1= State Transition Only (4/28-5/28)
Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
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Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) AGENCY (A)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S or L	**Network Based Interactive Voice Response (IVR) Services MSA 2**	3	N/A	N/A	6/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Computer Telephone Integration (CTI) for Network Based ACD MSA 2**	3	N/A	N/A	6/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Toll Free Services MSA 2**	3	N/A	N/A	4/30	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**International Toll Free Services MSA 2**	3	N/A	N/A	4/30	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T

Please Note: Transition Types Type 1= Billing/Rate Conversion Only
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Type 3= Physical Carrier Conversion/ Billing Change

Phases: Phase 1= State Transition Only (4/28-5/28)
Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
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Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

STATE (S) AGENCY (A)	SERVICE	TRANSITION TYPE	PHASE, IF APPLICABLE	ATO CUT-OFF DATE	TRANSITION START DATE	TRANSITION END DATE	CUSTOMER ACTIVITIES
S or L	**Calling Card Services** **MSA 2**	3	N/A	N/A	4/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Pre-Paid Card Services** **MSA 2**	3	N/A	N/A	4/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Network Audio Conferencing Service** **MSA 2**	2 or 3	N/A	N/A	4/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T
S or L	**Network Conferencing** (Web Conferencing) **MSA 2**	2 or 3	N/A	N/A	4/15	8/28	➢ Inventory Validation with AT&T ➢ Coordination w AT&T ➢ Design Considerations ➢ Training- Order/Process/Contract/Billing/Tool/Technical ➢ Issue Disconnect Order To Verizon Upon Notification From AT&T

Please Note: Transition Types Type 1= Billing/Rate Conversion Only   Phases: Phase 1= State Transition Only (4/28-5/28)
Type 2= Physical Carrier "Billing-like"   Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
Type 3= Physical Carrier Conversion/ Billing Change Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
                     Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date

Please Note: Transition Types Type 1= Billing/Rate Conversion Only   Phases: Phase 1= State Transition Only (4/28-5/28)
                                         Type 2= Physical Carrier "Billing-like"   Phase 2= Local Agencies (5/28-6/28) Based upon ATO signature date
                                         Type 3= Physical Carrier Conversion/ Billing Change   Phase 3= Local Agencies (6/28-7/28) Based upon ATO signature date
                                         Phase 4= Local Agencies (7/28-8/28) Based upon ATO signature date